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誘導型テーマ決定支援システムにおける集団行動

(非同期型QCサークル支援システムの開発研究 第1報)

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Group Behavior by Decision Support System in the Guidance with Theme
(QC Circle Supporting a Non – Synchronous System: Part – 1)

by

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Abstract

There is a limits to solve quality problems by statistical methods alone. Therefore, this paper proposes the use of a QC as a means to improve quality problem analysis. The central theme developed in this study focuses on a decision supporting system as a guide for the development of a QC circle supporting system (non – synchronous) that utilizes a) an electronic meeting system, and b) test(s), to examine effectiveness.

The findings from the above show: (1) more rapid decision – making and reduced conference time i.e., PC (Personal Computer) conferences are shorter than FF (Face to Face) conferences; and, (2) this system is determined to be a fair and effective measure.

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